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Apr 1st, 2022

Dear Valued Italee Customer,

Much appreciated your support in this Covid struggle.

We understand increasing price is never ideal thus, we worked very hard over decades to avoid. However, Covid hardship brought many challenges.

We are experiencing cost increased on material, labor, and logistics. As a result, we are no longer able to sustain our current pricing.

Effective April 1st, 2022. We are increasing selective service charges and the price of 10% on all the Lenses. On shipping charges, we are changing from current flat pricing to FedEx discounted pricing for outside of California and increased flat rate pricing for inside of California. It means the shipping charges may vary depending on shipping method and location. The default shipping method will be **FedEx Express Saver (3-4 days)** for outside of California. If there is no mention regarding shipping method on mailing jobs, we will consider as **FedEx Express Saver**. If you want to change default shipping method, please call us or fax us or email us to **cs@italee.com**.

Available shipping method for outside of California are :

- FedEx Express Standard Overnight
- FedEx Express 2ND Day
- FedEx Express Saver
- FedEx Express Ground

Please understand that we have always made efforts to maintain quality and service to you while always attempting to reduce overall costs with manufacturing efficiencies.

Thank you for your ongoing support and understanding.

Chris Song

Executive Vice President